



PATENT
BRENDA 5

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Brenda Pomerance
Filed: April 5, 2000 Art Unit: TBA
Serial No.: 09/543,049
Title: AUTOMATED ALTERNATIVE DISPUTE RESOLUTION

#3 A
9/9/00

PRELIMINARY AMENDMENT

Assistant Commissioner for Patents
Washington, DC 20231

Dear Sir:

Before its initial examination, please amend the above-identified application as below:

IN THE SPECIFICATION

Page 6, line 8, change "eliminate" to - - filter - -.

IN THE CLAIMS

Amend claims 1, 6 and 9 by rewriting the same as below:

-- 1. (amended) A method of automated alternative dispute resolution, comprising
automatically receiving a communication from a party, the communication being
portion of a pre-defined dispute resolution process,
processing the communication, and
[returning] providing the processed communication to the party.

6. (amended) A method of automatically providing a comment relating to an automated
alternative dispute resolution process, comprising:
determining that an action or inaction by a subject has occurred in a pre-defined dispute
resolution process, and

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02 FC:203

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